



Objectives

- List 5 things that an IARR does on an assignment
- Name 3 resources that the IARR supports
- Name 5 branches or parts of the dispatch/coordination/ICS system that the IARR interacts with
- Name 5 resources/references where an IARR can find information related to the IARR position.
- Describe the process of getting an assignment as an IARR or IARR-T.
- Name the positions at EACC who are you primary contacts for the IARR

Interagency Resource Representative (IARR)

(Position Category: ICS)

310-1 REQUIRED TRAINING

Introduction to ICS (ICS-100)

NIMS: An Introduction (IS-700)

FOREST SERVICE ADDITIONAL REQUIRED TRAINING

None

310-1 REQUIRED EXPERIENCE

Agency established

310-1 PHYSICAL FITNESS LEVEL

None required

310-1 POSITIONS THAT MAINTAIN CURRENCY FOR IARR

None

IARR MAINTAINS CURRENCY FOR THESE 310-1 POSITIONS

Crew Representative (CREP)

310-1 OTHER TRAINING WHICH SUPPORTS DEVELOPMENT OF KNOWLEDGE AND SKILLS

Human Factors in the Wildland Fire Service (L-180)



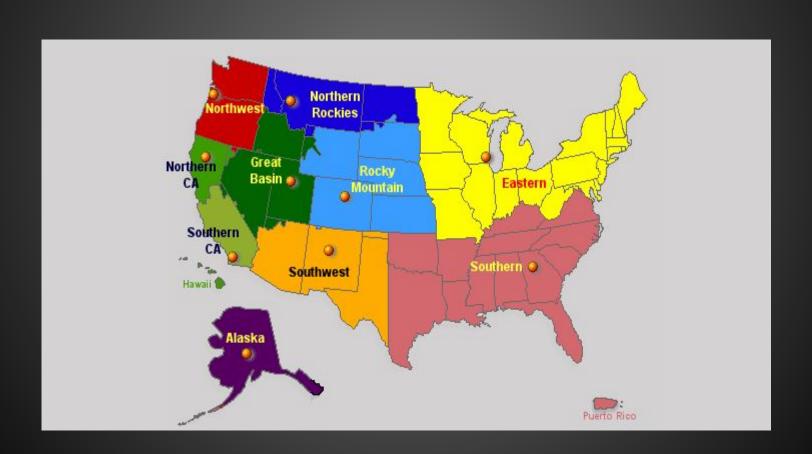
Prerequisite Experience

- National and Geographic Area standards and policies on firefighter safety
- Interagency Incident Business Management
- Agency qualification Standards
- Accident Investigation and reporting
- Medical Care Procedures
- Mobilization and demobilization
- Crew timekeeping
- Personnel management





IARR Roles and Responsibilities









We mobilize resources in coordination with the NICC and other GACCs and agencies. The area is United States, frequently Canada. Sometimes in other countries.



What does an IARR do?



IARR DUTIES

- Secure and maintain a complete list of names, home agencies and units of all personnel assigned to the incident from the sending area. Verify and update list as needed at the incident.
- Establish contact with the IMT to provide information and assistance to the team during resource check-in and initial assignment
- Coordinate activities with appropriate Agency Representatives
- Establish a work location. Advise the team and assigned resources about the location
- Whenever feasible, maintain contact with a representative of each appropriate resource

IARR DUTIES

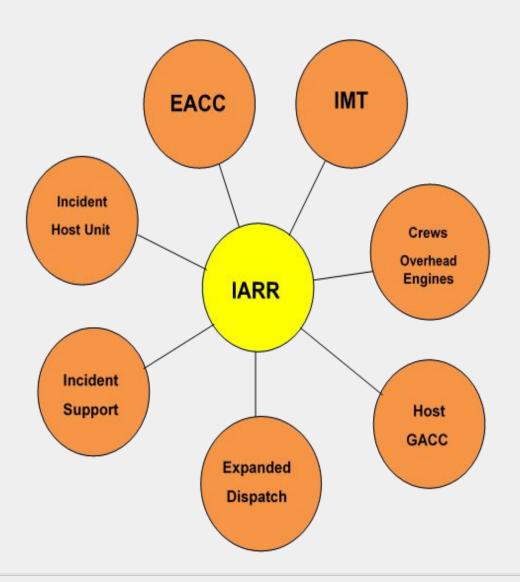
- Provide assistance to appropriate personnel on timekeeping, commissary, travel accidents, injuries personnel problems or emergencies, and other administrative needs.
- Maintain daily contact with the sending area to exchange information about the status of resources
- Assist in resolving disciplinary cases as requested by the team or the sending area
- Provide input as to the use of the assigned resources
- Assist the team in provide for the well-being and safety of assigned resources
- Assist the team in determining the need for and preparation of special reports or documents
- Assist the team in investigating accidents involving assigned personnel

IARR DUTIES

- Maintain contact with assigned personnel that have been hospitalized or otherwise separated from their Unit
- Assist the team in completing all required forms, reports, and documentation before assigned resources depart from the incident
- Assist the team in demobilizing assigned resources
- Proved the sending Unit with the pertinent paperwork and evaluations relating to the resources for which they are responsible



The World of the IARR





IARR Mobilization (Mobilization/Transportation)



- IARR resources are ordered by EACC through normal dispatch channels. Status available in ROSS (GACC only)
- Copy of resource order pay attention to "special needs" – authorization for agency cell phone, laptop and rental car, jet port, etc.
- Mode of transportation depends on where crews and incident are located. AOV, commercial flight or NICC jet



IARR Mobilization (Mobilization/Transportation)

- Be prepared to sleep in camps with the crews. Hotel lodging is not the standard.
- IARR trainees will be paired with a qualified IARR. Contact information will be provided to establish communication with your mentor/trainer.
- Safety is the highest priority. Length of assignment, work/rest, days off and incident operations driving policies will be adhered to by all IARRs.



IARR Mobilization (EACC Briefing)

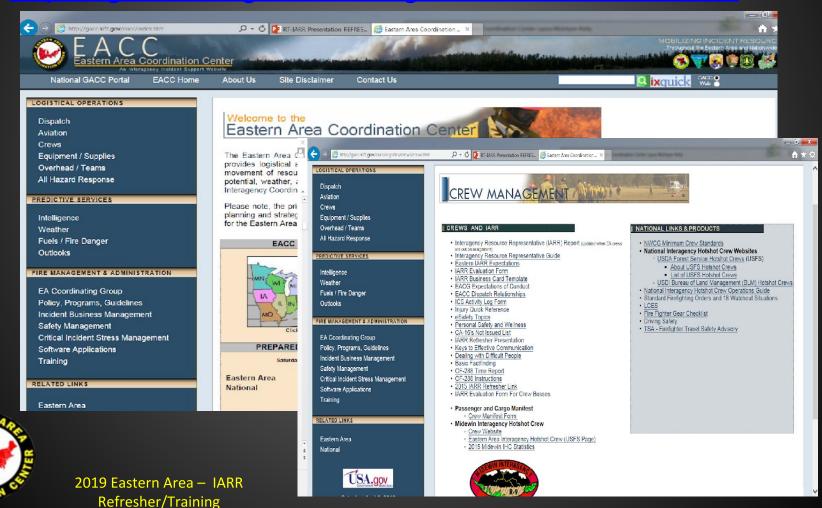
- When IARR receives an assignment, contact EACC for your briefing – EACC- Center Manager/Intel Coordinator, – COD/Center Manager.
- Prior to mobilizing for your assignment, EACC will provide IARRs with copies of resource orders, manifest and any other pertinent information. Do not leave without receiving your package.
- EACC will notify the receiving GACC of mobilization of IARR to incident. Name and cell phone number is provided to GACC crew desk.

EACC Briefing continued....

It is your responsibility to be educated for your assignment, check out the

EACC web page, https://gacc.nifc.gov/EACCindex.htm

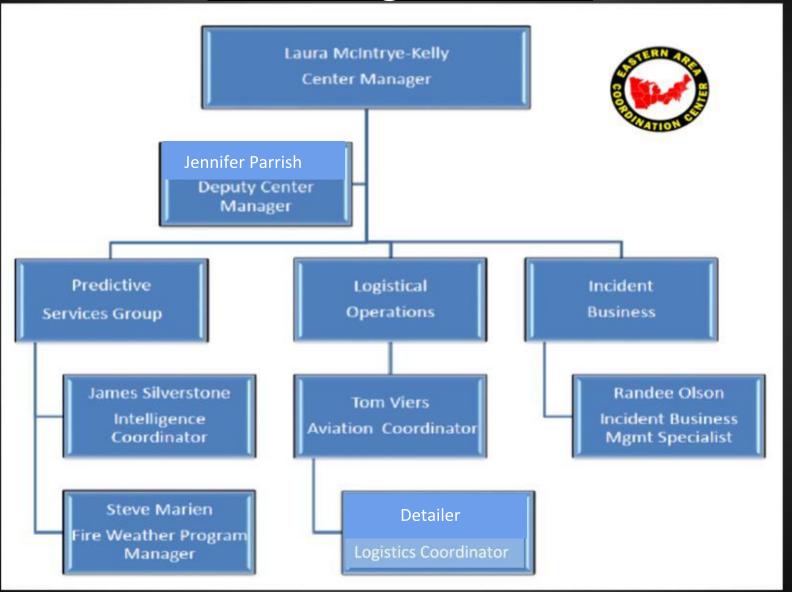
https://gacc.nifc.gov/eacc/logistics/crews/crews.htm



IARR Mobilization (Communicating with EACC & Host GACC)

- Reporting expectations 2x/day but may require more frequent call due to the situation or less
- EACC Intelligence Officer or Center Manager are your point of contacts
- If possible, make your presence known to the host GACC and Expanded Dispatch. Establish a good rapport and foster interagency relationships

EACC Organization



IARR Mobilization (Communicating with EACC & Host GACC)

- Information to be shared include:
 - Crew reassignments
 - Demobs especially emergency

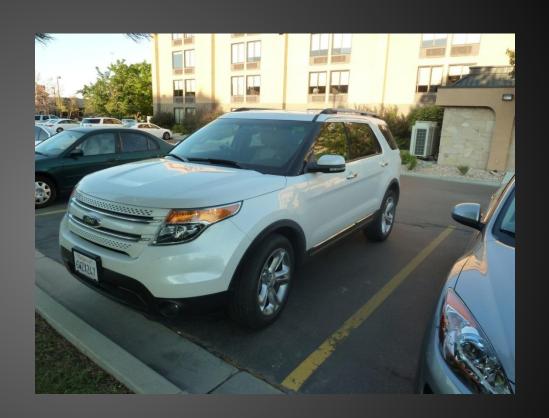
Emergencies are death in the family, serious family medical situation, lost or severe damage to home from natural disaster or fire.

- Injuries
- Personnel problems or performance issues
- Outlook for assigned resources (duration of assignment, weather changes, etc.)
- Location of resources
- Positive feedback on crew performance, special acts of duty



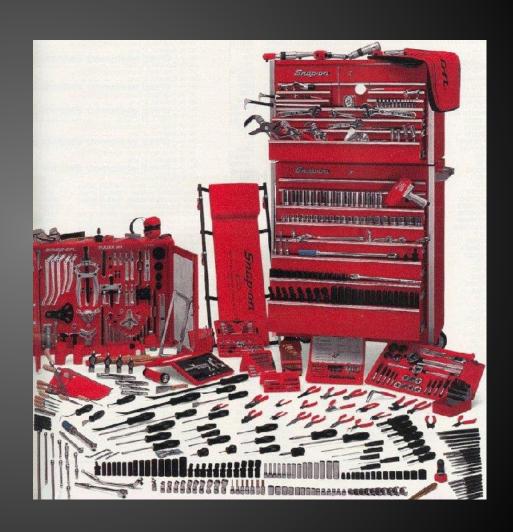
Equipment, Kit and Advance Planning

- Credit cards
- Uniform
- Business cards
- Rental vehicle
 SUV or Pickup Truck
- GPS, maps
- Red Card
- Cell phone
- Laptop w/cellular hotspot
 - (loaded with forms, mob. guides, etc.)



The IARR "Toolbox"

- Adaptive Learning
- Physical Condition
- Emotional
- Cultural Awareness
- EffectiveCommunication
- Support Needs
- Learning from Experiences





Working with Incident Management Teams

- Establish a presence (wear a UNIFORM)
- Develop a working relationship
- Regular communication
- Planning section/RSUL
 - Get on IAP distribution to track assignments
- Briefings, Planning Sessions





Working with Incident Support

Contact:

• GACC





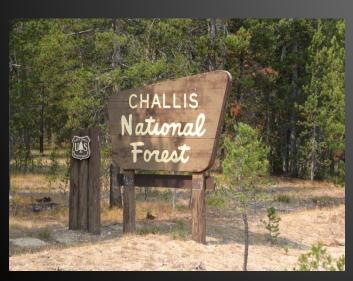
- Local Dispatch Center & Expanded Dispatch
- Buying teamS#'s for purchases
- Other local personnel:
 - Cache manager
 - Staging Area Mgr
 - Helibase manager



Working with Host Unit









Working with Law Enforcement (Search and Seizure)















Accidents and Fatalities



Accidents and Fatalities (Hospital Visits)





Accidents and Fatalities (Family Support)

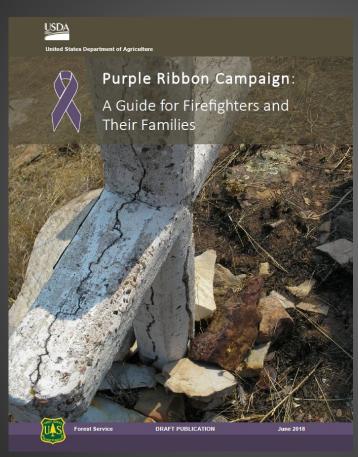






The purpose of the Purple Ribbon Campaign Guide is to provide you and your loved ones information that will help bridge the gaps between "all is well" and "managing the unexpected". The content within is intended to aid the critical decisions you will need to make as you begin, build and grow in your chosen profession including:

Accidents and Fatalities (Family Support)



- Information and statistics on the hazards and risks associated with wildland firefighting.
- Information helpful to you in discussing with family and friends your job as a wildland firefighter.
- Links to peer support and contact information for individual counseling.
- Links and information on organizations whose mission is to support wildland firefighters and their families.
- The USDA Forest Service Death and Serious Injury Handbook.
- The history, purpose and use of Coordinated Response Protocol (CRP), including what to expect when a serious accident or line of duty death occurs.



Accidents and Fatalities (Interagency Burn Protocol)



(Red Book) Chapter 7 (Feb 2019 p. 177)

Required Treatment for Burn Injuries

 The following standards will be used when any firefighter sustains burn injuries, regardless of agency jurisdiction ...

A list of burn care facilities can be found at:

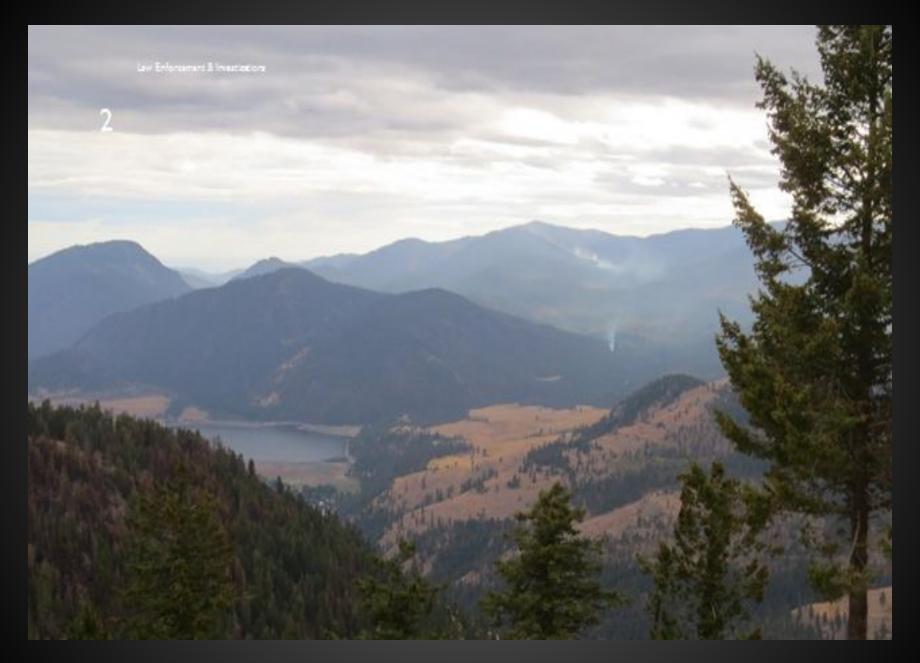
https://ameriburn.org/public-resources/find-a-burn-center/



Law Enforcement & Investment and

PROTECTION OFFICERS

- NO Direct Action with violations involving:
 - Threatening, Intimidating or Interfering with a Forest Officer (36 CFR 261.3)
 - Disorderly conduct, including verbally abusive or threatening subjects (36 CFR 261.4)



3 SECURITY POSITIONS ON AN INCIDENT

- Security Manager (SECM)
- Security Specialist Level 1 (SEC1)
- Security Specialist Level 2 (SEC2)
- Fire Investigator (FINV)

4 FIRE AND LAW ENFORCEMENT COORDINATION

- The Fire organization establishes the qualifications and training required of incident personnel.
- The LE&I organization establishes the qualifications and training required for FPOs.

5 CHAIN OF COMMAND

- The Logistics Section Chief will determine the priorities and make work assignments for the security team.
- Security activities are coordinated by the Security Manager (SECM) who reports to the Logistics Section Chief

6 CHAIN OF COMMAND

SEC2s will take their daily direction from the SECM.

7 DUTIES OF SEC2 ON AN INCIDENT

- Traffic checkpoint for incoming vehicles
- Foot patrol in crew sleeping area
- Security for supply/equipment area
- Security for remote sites

8 DUTIES OF SEC2 ON AN INCIDENT

- Securing and delivering gear for crews on the line
- Guarding remote communication sites

9 SITUATIONS BEYOND THE SCOPE

- Performance problems
- Removal of personnel from commercial establishments
- Restriction of camp personnel to camp

10 SITUATIONS BEYOND THE SCOPE

- Vehicle searches
- Detaining camp personnel
- Alcohol seizures
- Searches of personal property

11 REMEMBER THE 4TH AMENDMENT STILL APPLIES!



Timekeeping



Work Days

- Generally, 12-14 hour shifts
- If expected to go over 14
 hours shift, request
 authorization from Center
 Manager or Acting
- Attach justification to OF-288

Adhere to work/rest guidelines

Documenting breaks

- Mob/Demob
- Assignment days
- OF-288
 - Charge to EACC Support Code
 - Fax/email copy to Center Manager prior to demob or posting

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IARR Role in an All-Hazard

Environment

- Adequate briefing
- Stand down protocols
- Available support networks



http://gacc.nifc.gov/EACClogistics/all_hazard/all_hazard.htm

https://www.nifc.gov/nicc/logistics/all_hazard_incidents/all_hazard_supp

ort_guidance.pdf





Follow Up and Close Out







Lost/Stolen Identification



Forgot Your ID?

In the event you arrive at the airport without valid identification, because it is lost or at home, you may still be allowed to fly. The TSA officer may ask you to complete a form to include your name and current address, and may ask additional questions to confirm your identity. If your identity is confirmed, you will be allowed to enter the screening checkpoint. You may be subject to additional screening.

You will not be allowed to fly if your identity cannot be confirmed, you chose to not provide proper identification or you decline to cooperate with the identity verification process.

TSA recommends you to arrive at least two hours in advance of your flight time to allow ample time for security screening and boarding the aircraft.

Read the frequently asked questions about ID requirements.

IARR Demobilization (Travel Information)

Communication

- Inform Incident, EACC and Host GACC of your demobilization
- Provide name and contact information of replacement IARR if possible
- EACC will assist with your travel plans and enter travel information in ROSS
- Notify EACC of arrival back at your home unit.



IARR Demobilization (Transition with replacement IARR)

- When possible, be sure to transition with your replacement IARR
- Transition will take place 2 days prior to your demobilization
- Positive handoff between IARRS and EACC
- Ensures continuity of service to our EA resources, incident and host GACC.
- Make sure to provide your Trainee with a performance evaluation and collect your evaluation from the crews prior to departure



IARR Demobilization — Closeout Summary Provide a close-out report to the EACC Center Manager

- Name, Dates/Location of Assignment
- Daily Unit Logs
- Summary of Activities
- Significant Observation or Details
- Problems or Disciplinary Actions
 Taken
- Suggestions / Recommendations for Improvement



Crew Mob & Demob

- Most of the time an IARR is not involved with crew mobilization
- IARR should demob after the last crew
- Assist crews with any issues during the check-out process.
- Escort crews to airport or mobilization center if possible





IARR Reports



COVER SHEET

From:	From:	
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IARR Reports

Lead IARR & IARR Tracking



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Resources

NWCG SIIBM

https://www.nwcg.gov/sites/default/files/publications/pms902.pdf

2019 AD Pay Plan - Effective April 1, 2019

https://gacc.nifc.gov/eacc/management_admin/incident_business/documents/USFS_AD_Pay_Plan.pdf

EACC IB page

https://gacc.nifc.gov/eacc/management_admin/incident_business/incident_business.htm

Finance



AD Hiring Paperwork

- Completed by Sponsoring Agency/Host Unit/IMT
 - **—** I-9
 - W-4
 - Direct Deposit
 - Single Resource Casual Hire Form
 - Hiring officials will complete the Single Resource Casual Hire Information Form, PMS 934 (Exhibit 9)...this form is not required when hiring crews.
 IIBMH, Chap. 10, p. 10-2, line 25
- IARR can facilitate issues at check-in/demob



OWCP

- Federal Regular employees & ADs
- State State employees & Cooperators
- IARR role
 - Interact with Finance Section
 - Ensure paperwork is complete
 - Help facilitate process of care of employee and paperwork



Types of Injuries/Illness

Agency Provided Medical Care (APMC)

- Host Unit determines use
- Coordinate with Finance Section
- One-time only visit to medical facility; BUYT or Host pays bill
- Traumatic Injuries
- Occurs in one operational period. Use CA-1 (OWCP)

Occupational Disease

 Occurs over two or more operational periods. Use CA-2 (OWCP)

CA-16



- Authorization for Exam/Treatment of Federal Employees
- Issued by IMT (Finance) or ASC-OWCP



Forms

- Federal Employees CA-1, CA-2, CA-16
 - Do not issue CA-16 for State employees
- State Employees Use applicable state forms
 - If state forms are not available, the employee may use a CA-1 or CA-2 to initially record the necessary information.
 - Federal references should be crossed out and the state name written at the top of the form



Injuries

- Work with COMP/CLAIMS, FSC, Med Unit, Home Unit or ASC
- FS resources
 - eSafety must be completed within 24 hours
 - at ICP or home unit
 - IARR may need to facilitate getting injury added into eSafety
- DOI resources
 - CA-1/CA-16 or CA-2 faxed or emailed to home unit and originals sent home with employee

References for Injuries

- FS COMP Injury Guide
 - CA-1 & CA-2
 - Medical Provider Guideance
 - Determining if/when to issue CA-16
 - located on EACC IB and Incident Business Practices webpage

https://www.fs.fed.us/managing-land/fire/ibp/comp



Incident Business Reporting Injuries

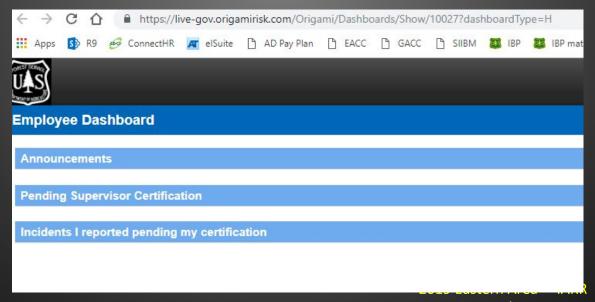
Responsibilities . . .

- Host Agency
- Finance/Medical Unit
- Supervisor eSafety
- Employee eSafety
- Home Unit





- Reporting Injuries
- eSafety (FS) Accessed through HRConnect







Employee Claim for Damaged/Lost Personal Property

- AD-382/DI-570
- Work with COMP/CLAIMS
- Each agency adjudicates claims for their personnel
 - ASC processes all claims for Forest Service employees
 - DOI and State employee claims are adjudicated at home unit





Employee Claims for Damaged/Lost Personal Property

- "Incident to the employee's service" (in the line of duty), and possession of the property must have been "reasonable, useful, or proper under the circumstances."
- Articles that are not recommended (for doing the job) are taken at personal risk, and any loss, over \$100, is a personal loss



Crew Support

- Meals/Lodging/Baggage Fees
 - Utilize BUYT or host unit
 - P-card holder can provide for crew members
 - Resource Order required; get S# from incident
 - Remind employee to not claim expense on travel voucher
 - Meals should be shown as Gov't provided
 - Overweight baggage fees may be an allowable expense to claim on travel voucher
 - Gov't travel card cannot be used for these expenses for another employee

Crew Support

- Prescriptions
 - Utilize BUYT or host unit
 - Micropurchaser can provide for crew members
 - Resource Order required; get S# from incident
 - Ensure cost of Rx is deducted on OF-288 through commissary deduction



Government Equipment

- Cell Phones/Computers/GPS
 - Must be documented on Resource Order
 - Damaged/Lost/Stolen: if not on Resource Order IARR's home unit may be responsible for replacement





Rental Vehicles

- Standard rental vehicle for IARR is a SUV/PU
 - Ensure SUV/PU documented on R.O.
 - Attach R.O. to travel voucher
- GPS is not an allowable expense to claim on travel voucher
- Decline Collision Damage Waiver
- Utilize NERV program if off-road needs are anticipated or employee is not self-sufficient



- National Emergency Rental Vehicle https://sites.google.com/a/firenet.gov/nery/
- BPA is intended to be utilized by personnel from all of the NWCG agencies:
 - Bureau of Indian Affairs
 - Bureau of Land Management
 - U.S. Fish & Wildlife Service
 - National Park Service
 - USDA Forest Service
 - National Association of State Foresters



- Can be used for any INCIDENT when...
- The vehicle is anticipated to be traveling OFF-ROAD (off maintained roads).
- The traveler needs a 4x4 SUV or Pickup to meet the needs of the incident.
- The traveler is NOT self sufficient or able to procure the vehicle needed for the assignment through the agency standard travel reservation system (TCM or ETS2).



- EACC is the point of ordering and will provide Payment Cover Sheet and RO to IARR
- Payment Cover Sheet must be filled out and maintained by the operator.
- Required Documentation to attach to Payment Cover Sheet:
 - A Copy of each resource order the vehicle was assigned to.
 - The original Enterprise Rental Agreement (Provided by Enterprise when the vehicle is pick up).
 - Copy of any inspections from Ground Support (if inspection is done – Not required).
 - Copy of any and all damage documentation.



- Each operator must have a valid driver's license and required training (per the operators hiring agency) to operate the vehicle being requested.
- If the vehicle is damaged or in an accident ensure all required documentation is filled out for the host incident agency and provided with the NERV Payment Cover Sheet when submitted to NERV



NICC/Wildland Fire Incident

- Will have a 4 digit FireCode created through WildCad or FireCode
- "P-code"

FEMA Incident

- The FS will manually create a financial code for ESF4 activities
- "F-code"
- Mission assignments issued

IARR Reports

IARR DAILY CREW REPORT

Tampa Module #2

DATE: 08/21/2017-Mon. TIME 1000 pdt

1000 pdt WORK DAY# 11

PERSON REPORTING: Name of IARR: Dan Belanger - located in Redmond, OR

Name of IARR(t): Tony" Collins – located in Canyonville, OR

CREW NAME & NUMBER (FIRST SHIFT DAY = Friday, August 11, 2017)

Crew#	Crew	Local Reference	CRWB	Phone	Assignment
C-4	T2IA-FLST-#1	FL-ST#1	Kevin Beavers		Nena Spring
C-9	T2IA-FLST-#4	FL-ST#4	Mark "Tom" Hopkins		Nena Spring
C-3	T2IA-GASC #2	GA-ST#2	Taylor Willingham		Nena Spring
C-3	T2IA-PRMA#3	PR-MA#3	Martin Ramos		Falcon Complex
C-4	T2IA-PRMA#4	PR-MA#4	Luis Saez		Falcon Complex

LOCATION & ASSIGNMENT OF CREWS

Nena Springs -OR-WSA-000423

STATE: Oregon

ICP is located in Warms Springs, OR. The fire is located seven miles northeast of Simnasho, OR. The fire is currently 68,135 acres and is 60% contained. The fire is located in a mixture of grass and juniper within the Warm Springs Reservation. The incident is being managed by Sanchez's Type 3 Team. The Oregon State Fire Marshall's "Red Team" (OSFM) demobed vesterday.

Today's forecast calls for sunny skies, high temperatures in the mid 80's with RH's in the low 20. Winds light from the northeast 5-7 mph. Dry weather is forecast through Tuesday.

Today the GA-ST #2 will work in Division O mopping up a spot over from a few days ago. They will also grid other portions of Division O.

FL-ST #1 and FL-ST #4 will be assigned to Division L and will be prepared for burn out operation this morning, weather permitting. Once burn-out has been completed, both crews will be involved in holding the line and mopping up, as announcing

Crew#	Crew	Fire	Acres	Division	START Shift	END Shift	Cell Service
C-3	GA-ST #2	Nena Springs	68,135	0	0600/ICP	1900/ICP	Yes only at ICP
C-4	FL-ST #1	Nena Springs	68,135	L	0600/ICP	1900/ICP	Yes only at ICP
C-9	FL-ST#4	Nena Springs	68,135	L	0600/ICP	1900/ICP	Yes only at ICP

Falcon Complex - OR-UPF-000295

STATE: Oregon

The ICP is located is twenty-five miles east of Tiller, OR on the Umpqua NF. Northwest Interagency IMT2 #8 (Keith) is in command of the incident. The Falcon Complex is comprised of 16 fires estimated to total approximately 2,500 acres. Fuels in the area consist of Timber (litter and understory), Timber (grass and understory) and, Brush (2 feet). Fire danger continues to be extreme throughout the area. Today's forecast continues to call for elevated winds and low RH and is expected to result in an increase in fire activity this afternoon. Fire activity yesterday afternoon burned an additional 300 acers.

Crew PR-MA #4 continues to work in Division Z (Upper Ash Flat fire). The crew is reinforcing line, mopping up and assisting with burn out operations.

Crew PR-MA #3 is working today in Division E (Upper Ash Flat fire). The crew is constructing direct and indirect fire line, supporting burn out operations, and initial attack.



EASTERN AREA INTERAGENCY RESOURCE REPRESENTATIVE (IARR)

CREW REPORT

July 17, 2012 updated 0946 CDT

Crews currently assigned outside the Eastern Area

Location: Junction City, CA	
CA-SHF-002290 (Shasta-T	rinity NF)
	1000
Division Z. Secure and improve control lines. Mop-in 200 feet	
Division Z. Secure and improve control lines. Back-haul equipi	ment.
Structure protection. Mop-in 200 feet from fire line.	
Division A. Continue mop-up 200 feet in from fire line.	
Division Z. Secure and improve control line.	
	Division Z. Secure and improve control lines. Mop-in 200 feet Division Z. Secure and improve control lines. Back-haul equip Structure protection. Mop-in 200 feet from fire line. Division A. Continue mop-up 200 feet in from fire line.

*Crews could be reassigned today

IARR Reports

- Main Contact is the EACC Intelligence Coordinator or Intelligence Detailer or Center Manager or Acting Center Manager
- Try to call twice a day
- E-mail or Fax report if possible
- What information are we looking for?
 - Incident, Name of Crew, where they are and what is their assignment
 - Issues, injuries, demob information
- We condense the information and post it to the EACC web page
- Please send photos to use in Morning Briefing, info boards, year end report



IARR After Action Review

- EACC schedules conference call after fire season
- Your participation is important
- Group discussion
 - What worked
 - Areas of improvement
 - Your suggestions and/or new ideas
- Notes are shared with Operations Working Team and Eastern Area Coordinating Group
- Update EA Mob Guide and IARR Operations Guide
- Ready for the next season!



Mutual Respect

YOUR
responsibility
to treat
people with
dignity and
respect



YOUR
right to be
treated with
dignity and
respect

MUTUAL RESPECT



The Red Flags



When people are mistreated they may...

- Withdraw
 - Removing themselves from the group, becoming moody, sensitive and/or serious.
- Deny
 - Denying behavior that is inappropriate due to misunderstanding or misperceptions
- Assume responsibility
 - Person may blame themselves for what is happening
- Become Embarrassed
 - Unusually quiet or sad

The Red Flags

When people mistreat others they may...

- ☐ Invalidate Claims by Victim
 - Saying that they can't take a joke or don't have a sense of humor
- Provide Excuses
 - Saying that they were just joking or trying to offer a compliment
- Defend Themselves
 - Saying that they didn't do anything wrong
- Blame Others
 - Saying that everyone was joking or they invited the behavior



Consequences of Inappropriate Behavior

- On an incident
 - Written documentation
 - Removal from the incident
- Reporting inappropriate behavior
 - Crewboss
 - Human Resource Specialist
 - Incident Commander



Lessons Learned – Group Discussion

 Please share 2 experiences from your most recent IARR assignment.

What happened?

 What valuable lessons can we all learn from this?



Objectives

- List 5 things that an IARR does
- Name 3 resources that the IARR supports
- Name 5 branches or parts of the dispatch/coordination/ICS system that the IARR interacts with
- Name 5 resources/references where an IARR can find information related to the IARR position.
- Describe the process of getting an assignment as an IARR or IARR-T.















Questions and Answers





https://gacc.nifc.gov//

678-320-3000

EACC

https://gacc.nifc.gov/EACC

414-944-3811

Please provide feedback on this presentation to wieacc@fs.fed.us

2019 Eastern Area – IARR Refresher/Training